

EAGLE RIDGE RESORT & SPA
Reservations Office
384 Territory Drive Galena, IL 61036
PHONE 800-892-2269 (Option #1) FAX 815-777-5609

INDIVIDUAL RESERVATION REQUEST

GROUP NAME: Hands & Voices
 GROUP DATES: Wednesday, September 13, 2017 - Sunday, September 17, 2017
 GROUP NUMBER: 68Z11N

PLEASE COMPLETE & RETURN THIS FORM TO THE ABOVE ADDRESS
OR CALL PHONE 800-892-2269 (Option #1)
BY: Tuesday, August 22, 2017

***** Reservations received after this date will be accepted based on availability. *****

GUEST NAME: _____

ADDRESS: _____ CITY, STATE, ZIP: _____

DAY TELEPHONE: _____ EMAIL ADDRESS: _____

ARRIVAL DAY/DATE: _____ DEPARTURE DAY/DATE: _____ NUMBER OF NIGHTS: _____

| TYPE OF ROOMS/UNITS | NUMBER OF ROOMS/UNITS | NUMBER OF GUESTS | NIGHTLY RATES | RESORT AMENITY FEE |
|---------------------|-----------------------|------------------|---------------|--------------------|
| Standard Inn Room | | | \$169.00 | Waived |
| One Bedroom Villa | | | \$169.00 | Waived |
| Two Bedroom Villa | | | \$239.00 | Waived |
| Three Bedroom Villa | | | \$339.00 | Waived |
| Three Bedroom Home | | | \$339.00 | Waived |
| Four Bedroom Home | | | \$469.00 | Waived |

Units are assigned based upon availability. You will be notified if we cannot accommodate your reservation. You will receive a written confirmation of your reservation. Rates do not include current 11% lodging tax or above mentioned Resort Amenity Fee. Pets are allowed in a limited number of Inn rooms and resort homes - \$75.00 per stay fee. The maximum weight is 20 pounds for pets in the Inn. We reserve the right to request a two night minimum stay. Check-in time is 4 p.m. Check-out time is 12 noon.

Villas and Distinctive Homes with nearby access to a shared, semi-private outdoor pool are available Memorial Day to Labor Day for a \$35 per night surcharge. Accommodations with a hot tub are available for a \$95.00 per night surcharge.

RESORT AMENITY FEE: A resort amenity fee per the schedule shown above will be added to all Inn rooms/units per night which includes complimentary wireless high speed internet access in hotel rooms, and most units throughout the resort; local calls at no additional charge; in-room coffee; daily newspaper available in the lobby (delivered to all inn rooms); complimentary long distance call access for 800 numbers and credit card calls; unlimited incoming/outgoing faxes; unlimited use of Business/Computer center; daily Galena Shopping Shuttle; unlimited use of indoor pool and towels, sauna and steam room; unlimited use of tennis courts and equipment; unlimited use of fitness center; 2 hour daily use of paddle boats and canoes; preferred access to restaurants; preferred access to golf course rates; preferred tee times; preferred access to The Stonedrift Spa; unlimited transportation to club areas from Inn.

If you are sharing a room/unit with other attendees, please list their name(s): _____

The individual specifically registering at check in must be 21 years of age. Any credit card presented at check in must be that of the registered guest.

GUARANTEE POLICY

A guarantee fee equal to one night's lodging, resort amenity fee and tax is required to guarantee your reservations and will be charged to a major credit card at the time of booking. This amount will be applied toward your last night's lodging upon check-in.

ACCOUNT NUMBER _____

EXPIRATION DATE _____ 3 DIGIT SECURITY VERIFICATION NUMBER _____

CARDHOLDER'S SIGNATURE _____

CANCELLATION POLICY:

The guarantee fees (last night's lodging, tax and resort amenity fee) will be forfeited if accommodations are cancelled less than 7 days prior to arrival. You have from now until 7 days prior to arrival to cancel with a \$35 cancellation fee. The guarantee fees (last night's lodging, tax and resort amenity fee) placed on your credit card at the time of reservation will be forfeited if accommodations are canceled less than 7 days prior to arrival.